

Contacting Suffolk Police – October 2022

Hello Town & Parish Clerks.

Last week, our new Locality Inspector, Insp. King, met with representatives from Halesworth Town Council to discuss local issues the TC wished to raise with Police. As a result of that meeting, it was apparent that the various means by which the public can contact their local policing team and the ways Police interact with our communities were either not clear or misunderstood.

I am therefore contacting you in order to highlight the various means of communication now available to the Public when wishing to contact their local Officers and the ways in which your Safer Neighbourhood Team engages.

- When wishing to report something, the easiest way is to do so using the on-line reporting tool from the Suffolk Constabulary website here [Suffolk Police - Report Something](#). If you wish to report an historic crime (after the event), use this link [Suffolk Police - Report Crime](#). To report a crime being committed, always dial 999.

These on-line reporting tools produce the same result as the reporting person dialling the non-emergency Tel. No. 101, but without the wait associated with the telephone method. The person will receive an Investigation No. via e-mail, often within an hour of sending the report. For those with no internet access, it may save time to ask a friend or family member who does, to report on their behalf, as queues on the 101 system can be excessive due to demand.

- If you wish to contact an Officer or PCSO in the Halesworth Locality Safer Neighbourhood Team, the e-mail address is Halesworth.snt@suffolk.police.uk Please do not use this to report crime, which should be reported only using the methods mentioned above. This is important because reports of crime and the other issues listed on the “Report Something” webpage need to be correctly triaged and dispatched. By not following the correct procedure, this process is by-passed and reports may sit in an e-mail queue un-dispatched.

An example of when to use the SNT e-mail address might be when you would like to speak with somebody for advice.

- My e-mail address as your Community Engagement Officer is CEOhalesworth@suffolk.police.uk I can be contacted for advice too, and also if you'd like me to address a community group to speak about policing or policing issues or any other engagement activity. I am also your first point of contact for Community Speed Watch and for requests to attend schools to address pupils and discuss policing.

Part of my role also covers posting to our social media pages, [Halesworth Police Facebook](#), [Halesworth Police Twitter](#) and [Suffolk Police Instagram](#), so the messaging facilities provided by these platforms can be used to contact myself too. If you'd like me to hold a Street Meet engagement in your community using our mobile police station. Let me know.

- If you'd like to contact Inspector King direct, his e-mail address is gary.king@suffolk.police.uk
- Suffolk Police also has a new e-mail address for the public to provide intelligence information intelligencereporting@suffolk.police.uk An example of the use of this might be if you'd like to let us know about suspected drug dealing or other possible or suspected criminality. Notice I've used the term “suspected”. If you're *sure* a crime has occurred, contact us on-line or via 999.

- Suffolk Police offers a free e-mailing facility called 'Police Connect' which provides up to date information we would like you to know about the area you live. We use PC to provide information about crime in the area of Suffolk you tell us you want to know about. As Town & parish Clerks in particular, it helps keep you up to date with policing in your community. Please subscribe here & encourage others to do the same [Police Connect](#)

Inspector King wishes to resume the quarterly Locality Meetings with our Town & Parish Councils which Inspector Jackson previously arranged and I shall be contacting you separately to suggest dates for these to commence, the first being in January 2023.

I hope this helps.
Regards,

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