

★ JOIN THE FIGHT ★

Suffolk Consumer Champion

Weekly Bulletin

This week's top features



Whilst you may be enjoying time off over the festive period, we ask that you please remain vigilant and informed when it comes to protecting yourself from online fraud

Consumers who shop online regularly may often miss basic safety checks. Almost one in five people know someone who has fallen victim for a scam when shopping online

There are a few safety checks that you can undertake before hitting the buy button on a

website such as; searching for reviews of the product or seller, checking for spelling mistakes on the website, locating the companies head office, looking for a landline number, reading the small print and being wary of promotions on social media

Report scams to us via **03454 04 05 06** and read more on our [website](#)



Over the coming week's you may be indulging in a festive tippie or two, but there are strict laws on who can sell and purchase alcohol, tobacco and other restricted items.

If you run or work in a store that sells these products, Business Companion provides a [guide to underage sales](#). it covers the age restrictions that apply to the sale of certain products and services, including alcohol, tobacco, blades, solvents and sunbeds, as well as offering advice on how to prevent underage sales.

Do you know a Suffolk premise selling restricted items to under 18's? You can report it, confidentially, by calling the number above or by using the online form [here](#)

Check it before you light it

Using fireworks this year?

✓ Read all the safety warnings before you get started.



Tips to have a sparkling New-Years Eve!

Fireworks are particularly dangerous to store, so if you are purchasing for a home event, we urge you to delay purchasing right up until they are needed. If you store them at home, it is crucial that they are contained in closed, fire-resistant storage, used solely for fireworks and labelled up accordingly. Locked away if you have pets or children that may be able to access them.

If you buy them from a shop, the retailer must be licenced to sell fireworks and they should **NEVER** be purchased from vehicles, market stalls, car boot sales or Facebook sellers.

For more advice, [visit our website](#).

PRODUCT RECALL



Seriously melting pots have been recalled due to the risk of the glass pots shattering. The pots that have been recalled are; all batches of the Seriously Melting Pot Original Flavour - 150g, and all batches of Seriously Melting Pot Roasted Onion Flavour - 150g.

If you have bought this product do not consumer, instead return the product to the store that it was purchased from. If you have any questions, please contact the Seriously team on 0800 083 4358.

[Product Recalls](#)

[Fraud and Scam Advice](#)

[Consumer Rights](#)

Friends Against Scams

Become a Consumer Champion

If you need advice, or want to report a scam or rogue trader, call us via 03454040506.



[Privacy Policy](#)

Copyright © 2018 Suffolk Trading Standards, All rights reserved.

You are receiving this email because you chose to help Suffolk Trading Standards "Join The Fight" against
scams and rogues.

Our mailing address is:

Suffolk Trading Standards

Endeavour House

8 Russell Road

Ipswich, Suffolk IP1 2BX

United Kingdom