

Your latest bulletin from Suffolk Trading Standards

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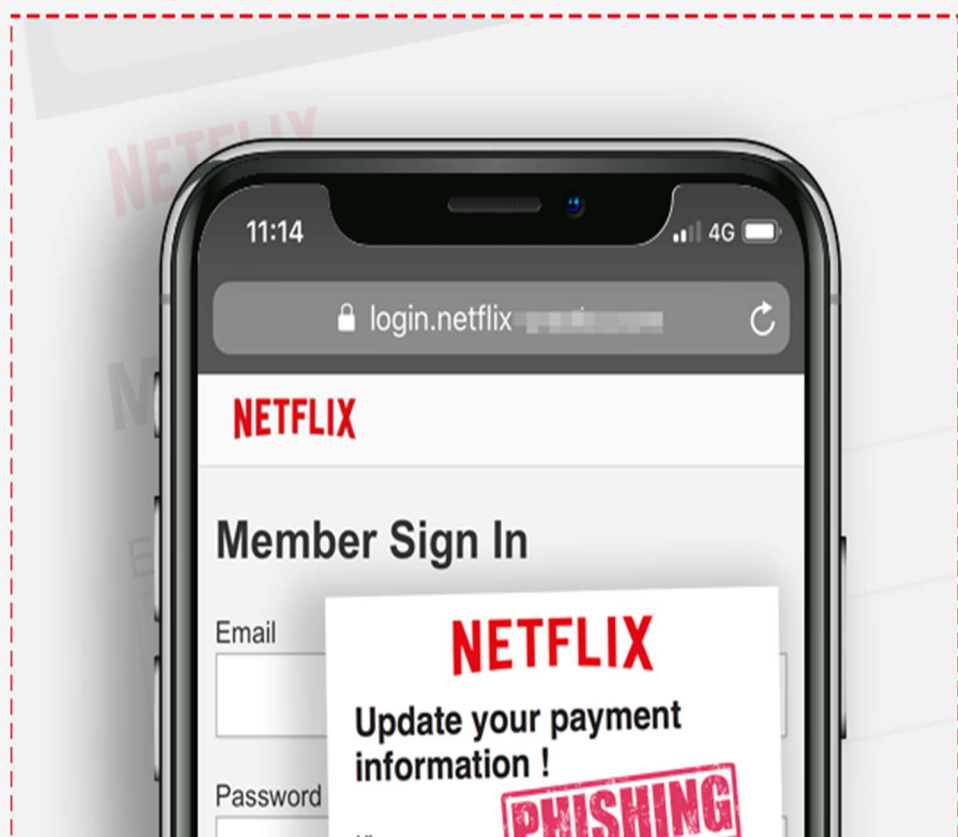
This week's top features

Phishing Alert

Watch out for these fake Netflix emails.

We've seen an increase in reports about fake Netflix emails claiming that there's an issue with your account, or that your account has been suspended. The email states that you need to "update" your account details in order to resolve the problem. The link in the emails leads to genuine-looking Netflix phishing websites designed to steal your username and password, as well as payment details.

Always question unsolicited requests for your personal or financial information in case it's a scam. Never automatically click on a link in an unexpected email or text.



You can report instances to Action Fraud UK by calling 0300 123 2040.



There are over 10,000 food businesses registered in Suffolk. We sample food from manufactures and monitor allergens which, if undeclared, can lead to painful or unpleasant symptoms, anaphylactic shock, or worse.

60% of 16 to 24 year olds with food allergy/intolerance worry about eating out but it should be easy to ask. If you face any difficulties getting this information you can contact us via 03454 040506.



We have received reports of Nottingham Knockers operating in Ipswich, Kesgrave, Capel St. Mary & Woodbridge over the last week.

These individuals claim to belong to a rehabilitation scheme in which they are asked to sell household items at your door.

Our advice is to never buy anything at your door. We urge you to report these individuals to us via 03454 04 05 06 or Suffolk Police on 101



Dr Zak's is recalling a batch of its Barn Farmed Liquid Egg White because salmonella has been found in the product. Other recalls this week include a batch of mugs sold at Dunnes Stores and a Nuprol battery charger.

Have you checked the recall list?

Product Recalls

Fraud and Scam Advice

Consumer Rights

Friends Against Scams

Become a Consumer Champion

If you need advice, or want to report a scam or rogue trader, call us via 03454040506.



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Our mailing address is:

Suffolk Trading Standards

Endeavour House

8 Russell Road

Ipswich, Suffolk IP1 2BX

United Kingdom