

★ JOIN THE FIGHT ★

Suffolk Consumer Champion

Weekly Bulletin

15th August 2018

This week's top features



A [new report from Action Fraud](#) has found that over £2million was lost to cryptocurrency fraud in just two months this year!

They state that social media and cold calls are often the first point of contact, with fraudsters offering 'get rich quick' investments.

The old age saying is still very much still the case 'If it sounds too good to be true then it

probably is', but do you know how to stay safe online? Visit the [Take Five website](#) for tips and tricks!



Don't risk it:
electricalsafetyfirst.org.uk/recall

3 in 10 people
would only stop using a recalled
appliance if it **stopped working**
or **started smoking!**

#recalls

Electrical Safety First
The UK's electrical safety experts

Last year, 4,732 fires were caused by faulty electrical appliances, including recalled items, the equivalent of thirteen fires per day across the UK

To protect yourself from the risks of fire, electrical shock or even death that faulty appliances can present, register your products so that manufacturers can contact you if there is a problem

Registering a product is easy and only takes a few minutes!

There are two ways in which you can register:

- **Follow instructions supplied with product**

Details on how to register your appliance can be found alongside the product's instructions for how to operate and maintain it.

- **Register online at the “Register My Appliance” website**

Alternatively, visit www.registermyappliance.org.uk, which links to all the major electronics manufacturers. This way, even if you’ve had the item for a while and have long since lost the associated paperwork, it is still possible for you to register it.



A [story from the BBC](#) highlighted the ongoing fight against pension scams, in which victims lose an average of £91,000 each.

The scam starts with an unexpected call, text, social media approach or email - offering a free pension review, or a way to make attractive returns on pension savings. The money may be simply stolen or transferred into a high-risk scheme completely inappropriate for retirement savings.

Tips for avoiding pension scams

- Reject unexpected pension offers whether made online, on social media or over the phone

- Check who you're dealing with before changing your pension arrangements. Check the [FCA Register](#) or call the FCA contact centre on 0800 111 6768 to see if the firm you are dealing with is authorised by the FCA
- Don't be rushed or pressured into making any decision about your pension
- Consider getting impartial information and advice



It's been reported that UK residents have been scammed into paying companies who cold call, claiming they can release you from your timeshare, but can't!

If you need any advice, or would like to report instances, call us via the Citizens Advice consumer helpline → 03454 04 05

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You can read more information about the scam [here](#)



Did you know, you can check if a vehicle, part or accessory has been recalled on the [Gov website](#). All you need is your vehicle reg!

You can find more information and this week's product recalls by clicking the button below!

[Product Recalls](#)

[Fraud and Scam Advice](#)

[Consumer Rights](#)

[Friends Against Scams](#)

If you need advice, or want to report a scam or rogue trader, call us via 03454040506.

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