

Your latest bulletin from Suffolk Trading Standards

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Suffolk Consumer Champion

Weekly Bulletin

12th July 2018

This week's top features



We are urging Suffolk residents to remain vigilant in regards to doorstep traders offering green energy solutions

Often they may see your solar panels and approach you, claiming to be the company who installed your panels. They may then advise that you need to purchase additional products, or offer a free 'health check'

They will then use the allure of a free health check to sell you a new system, and have been known to tell consumers that the emergency services will not visit your property unless you purchase additional items. This is a lie

If you have concerns about someone visiting at your door, call us via 03454 04 05 06 or Suffolk Police on 101



Frozen veg recalled after fears of listeria contamination

UK Supermarkets have recalled frozen vegetables after fears of listeria contamination. These products have been recalled by UK supplier Greenyard Frozen UK and include own-brand products for Tesco, Aldi, Waitrose, Lidl, Iceland and Sainsbury's

You can see more product recalls and full details on [our website](#)

Phishing alert

Watch out for these fake Argos texts offering refunds

Always question unsolicited requests for your personal or financial information in case it's a scam. Never automatically click on a link in an unexpected email or text.

If you have been a victim of fraud or cyber crime, please report it to Action Fraud at Actionfraud.police.uk



[@cyberprotectuk](https://twitter.com/cyberprotectuk)



Action Fraud are warning UK residents to watch out for fake Argos text messages. There is no refund, the website leads straight to a phishing website designed to steal your information!

Do not be fooled, Take Five and consider your options. Never click a link within an email or text message

Product Recalls

Fraud and Scam Advice

Consumer Rights

Friends Against Scams

If you need advice, or want to report a scam or rogue trader, call us via 03454040506.

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Where reputation matters

Suffolk
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