

★ JOIN THE FIGHT ★

Suffolk Consumer Champion

Weekly Bulletin

1st August 2018

This week's top features



Do you know the risks of illegal tobacco?

If you are smoking an illicit cigarette there is a fire risk, as often it doesn't have any safety features to stop them burning. This means if you were to flick your cigarette onto the floor, or fall asleep smoking a cigarette it may continue to burn

The best way to tell if your pack is illicit is the price, as there will be a significant difference

If you have any information about the sale of illicit tobacco, call us via 03454 04 05 06

SCAM ALERT: Costa voucher Whatsapp scam



Do you know how to spot an online scam?

1. Is the deal too good to be true?

2. Inspect the URL

Does it look suspicious? Does it match the URL of the company?

3. Check your timeline

Follow us on Facebook and Twitter, where we send out regular scam alerts to keep you up to date

4. Check the branding

If it's a new logo, or a new brand, it could be a scam

5. Send a message

Check with your Friends, Family or Neighbours, they may already be aware of a scam

6. Contact the company

If you're not entirely sure, there's no harm in asking!



⚠️ BT SCAM CALLS ⚠️

We've had reports of Suffolk residents receiving calls from scammers claiming to be from BT, threatening that resident's internet will be cut off.

If you receive a call from anyone out of the blue, hang up, wait 10 minutes and call them back independently using a number you have located yourself.

Not everyone is who they say they are, take time to stop, think and challenge!



Sainsbury's

Iceland



**PRODUCT
RECALL**

Granulated sugar, produced by Tereos UK, sold in Sainsbury's, Iceland and Poundland has been recalled due to fears it may contain small pieces of metal!

If you have bought one of these products, do not eat. Instead return to the store which you purchased it from for a full refund.

For full details of the recall, and to see the other items recalled this week, check the list on [our website](#)

[Product Recalls](#)

[Fraud and Scam Advice](#)

[Consumer Rights](#)

Friends Against Scams

If you need advice, or want to report a scam or rogue trader, call us via 03454040506.

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