



POLICE CO
Keeping you informed, keeping you safe

Police are warning members of the public to be vigilant after a woman in Suffolk was targeted by telephone scammers.

On Friday 8 September, a woman from Ipswich, received a telephone call from a man, saying he was a police officer and that he was investigating a fraud and required assistance. The offender then instructed the woman to withdraw £4,600 from her bank account which was then collected by a man later that day.

The victim was then told by the offender to purchase a watch worth £25,500 as he said he was investigating an insurance scam. Fortunately, the transaction was declined in the shop. The woman attended her bank to get the transaction authorised and it was at this point that police were alerted.

Residents should remember the following:

- Your bank or the police will never ask you to withdraw money or purchase items
- Your bank or the police will never ask for your PIN, bank card or bank account details over the phone – never give these details out
- If you receive such a call leave the landline for at least five minutes to make an outside call. Fraudsters will keep the line open and have been known to play ring tones, hold music and a recorded message down the phone so the victim believes they are making a call to a legitimate number
- Use a friend or neighbour's telephone instead
- Friends, family, carers and neighbours are asked to spread the word to ensure everyone is aware of this scam and what they should do

For advice on keeping yourself safe against scams, please visit: <https://www.suffolk.police.uk/advice/crime-prevention-z>

Alternatively, report incidents of fraud to Action Fraud using their online reporting tool <http://www.actionfraud.police.uk> or by calling 0300 1232040.

You can also sign up to the Trading Standards weekly email alert on rogues and scams targeting Suffolk at www.suffolk.gov.uk/JoinTheFight

Help us keep our communities safe by reporting any suspicious activity.

Please use the following link to pass useful information to Suffolk Police about any incident.

<https://www.suffolk.police.uk/contact-us/report-something/report-crime>

DO NOT USE THIS LINK IN AN EMERGENCY OR IN A SITUATION THAT REQUIRES AN IMMEDIATE POLICE RESPONSE WHEN YOU SHOULD RING 999.

To report information anonymously on any crime, contact Crimestoppers on 0800 555 111.

Crime reduction advice can be accessed via the Suffolk Constabulary website <http://www.suffolk.police.uk/advice/crime-prevention-z>

Police Connect Team