

## 21.04.16 - Op Warrington-safety advice attachment

### LOCK

- Always keep your house secure, even when you are at home.
- Keep doors locked and windows shut, especially if you are not in the room.
- Make sure your back garden is secure too by keeping the back gate locked.

### STOP

- If someone knocks at the door, stop and think if you are expecting a visitor. If not, do not feel under any obligation to answer the door, even if the caller has seen you.

### CHAIN

- Always put the chain on the door before you answer it, even if you are expecting a caller. It gives you more control over the conversation and also makes it much harder for someone to force their way in. It is fine to say something like 'Thank you for letting me know. I will contact my builder right away' and then shut and lock the door.

### CHECK

- Always ask for a photo identification card and take your time to check it, even if you are expecting the caller.
- Make sure the photograph looks like the person at the door.
- Take your time to call the company using a phone number you already have. A genuine caller won't mind waiting.
- You can always ask them to come back at an arranged time when you can have a friend or relative with you.
- Never buy or sell anything at your door.

### NOT SURE? DON'T OPEN THE DOOR!

- Remember, if you are not sure about the caller, do not open the door and do call police on 101 (or 999 in an emergency) if you are concerned for your safety.
- If you think the caller is suspicious and may target someone else vulnerable in the neighbourhood, please call police immediately on 999 and give as much detail as you can about the person, the clothing they were wearing, details of any vehicle etc.