

## NEIGHBOURHOOD WATCH

**Subject: Shopping Online Safely**

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**This is a message sent via Neighbourhood Watch. This information has been sent on behalf of Action Fraud (National Fraud Intelligence Bureau)**

**ActionFraud**  
National Fraud & Cyber Crime Reporting Centre  
0300 123 2040

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**Message sent by**

Action Fraud (Action Fraud, Administrator, National)

# Online shopping

What you need to know

## Check the web address

Always check you're on the correct website. Criminals can set up fake websites that have a similar design and web address to the genuine site.



## Is it a secure page?

Web pages you enter personal or financial details into should display a locked padlock sign and have a web address that starts with **https**. This means your connection to the website is secure.

## Phishing

Don't click on links or attachments within unsolicited emails. The number of online shopping related phishing emails increases significantly during the holiday period.



Bank transfers

## How To Shop Online Safely

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### Bank transfers

65% of Action Fraud reports during the 2016 Christmas period were linked to online auction sites. Don't pay for goods or services by bank transfer unless you know and trust the person. Payments via bank transfer offer you no protection if you become a victim of fraud.

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